Ranking answers and web passages for non-factoid question answering Emory IR Lab @ TREC LiveQA 2015

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Observations

Many questions are similar to previously posted questions

How to make vinyl stickers stay permanently?

(I already asked this question but I forgot to add details) I made a sticker with I vinyl cutter and put it on my plastic binder. I really like the way it looks and am scared it's going to peel...

3 Answers • Do It Yourself (DIY)

What is a vinyl sticker?

Today I bought 3 one direction vinyl stickers for my sister, they're quite small, but what are they for? Are they normal stickers? And do they peel off if u want?

2 Answers • Do It Yourself (DIY)

How to make vinyl stickers stay permanently?

3 Answers • Do It Yourself (DIY)

Window vinyl sticker decal didn't work?

I bought a new window decal for my truck and yes I know how to put them on. I have done it before and it worked fine. I bought one from a store and tried putting it on my truck but for some reason ...

1 Answer • Do It Yourself (DIY)

What type of adhesive will make vinyl wall stickers stay put on textured walls?

Walls have the "orange peel" texture and some of the wall decals are not sticking. Sticky-tac looks like it will work but can I find it in the store or will I need to order it online? I s...

1 Answer • Decorating & Remodeling

Resuse vinyl wall stickers?

I have bought some amazing vinyl wall stickers for my daughters room but there is a chance we may move in a year and I wondered if you can reuse them. I read on the website a warm hair dyer can rem...

5 Answers • Decorating & Remodeling

How to remove t cut polish from vinyl stickers?

i used t cut polish on my vw beetle which is covered in black vinyl stickers and thee polish has left a white residue all round the vinyl edges, can anyone help with how to remove it, i have washed...

1 Answer • Maintenance & Repairs

Most questions are based on a "user story"



Some questions are unique or it is hard to find similar questions

why doesnt my 10 wk old french bulldog bark?	Search Answers Search Web
Relevance Newest Most Answers Fewest Answers	Save Search
Why doesnt my 10 wk old french buildog bark? 4 Answers • Dogs	my french bulldog bark Search Answers Search Web
Didn't find what you are looking for? Ask a question:	Relevance Newest Most Answers Fewest Answers Save Search
	How can I get my french bulldog to bark/speak on command? I have a frenchie that is just about 9 months and has only barked maybe three times. Every now and then she will bark in her sleep. She has barked twice when people have been outside the house, Lat 1 Answer * Dogs
	French bulldogs Barking & snorting? Does anyone know what their different types of barks & snorting means? I know the different types they do is there way of talking to u but how do u know whats what? 1 Answer • Dogs
	French Bulldogs? I got answers on English Bulldogs, but I am wondering about French Bulldogs. They are smaller, but I have heard that they dont have as many health problems as the English Bulldogs. I dont know if t 3 Answers * Dogs
	Why can't french bulldogs bark normally? weird bark 2 Answers • Dogs
	Am i right for a french bulldog? i really wanna dog. I am only 13, but am a very responsible guy. I intend on getting a french bulldog. Would I be able to play tackle, or wressle (i'll take it way easy of course) or other pla 6 Answers * Dogs

System Architecture

System overview



Query generation strategies

- Yahoo! Answers
 - 1. question title (with and without stopwords)
 - 2. question title & body
 - 3. question title (w/ body) & question category
 - 4. top 5 tf-idf terms from title (w/ body)
- Web search
 - 1. question title
 - 2. question title & body

Candidate Ranking

- candidates are ranked using linear logistic regression model
- the model is trained on WebScope collection of Yahoo! Answers pairs with pairwise ranking objective
- no distinction between candidates from different sources

Features

- answer statistics (length in chars, tokens, sents, etc)
- BM25 scores (using title or title + body as query)
- term matches features (number of matches, maximum spans of matched terms, etc.)
- question and retrieved question categories match
- bag of word pairs from question and candidate answer
- statistics of NPMI between question and answer terms
- score computed by an LSTM neural network model

Normalized PMI

$$npmi(q_i;a_j) = rac{pmi(q_i;a_j)}{-\log p(q_i,a_j)} \ pmi(q_i;a_j) = \log rac{pmi(q_i;a_j)}{p(a_j)}$$

computed on WebScope Yahoo! Answers collection

NPMI scores: diabetes

term	score
diabetes	0.70858
insulin	0.62824
glucose	0.55582
niddm	0.55183
hyperglycemia	0.54767
mellitus	0.54400
insulin-dependent	0.54332
pancreas	0.54290

NPMI scores: install

term	score
install	0.52456
setup.exe	0.44842
partition	0.40844
хр	0.39632
ubuntu	0.38734
bootable	0.37943
distros	0.36809
windows	0.35734

LSTM model

- Simple NN to produce a joint representation of QnA pair
- This representation is used to predict how likely the candidate answers the question



Training

LSTM network training



LSTM network training

- Implemented using Keras library
- Trained using stochastic gradient descent with Adam optimization technique
- Embedding and hidden layer of size 128
- Vocabulary of 1M words
- Total of 10K QnA pairs, batch size of 200 for 100 epochs

Logistic regression training



Evaluation

Answer candidates

•	Yahoo!Answers	Web
Average # of candidates	33.63	67.50
Average model score	-15.18	-20.50
How often no candidates	0.14	0.02



Avg number of candidates: Y!A



Rank of the best candidate: Y!A



How often the candidate was selected: Y!A

Fraction of questions when a candidate was selected



Fraction of questions without candidates: Y!A





Query generation statistics for web



Feature importance



* category match feature is overfitted as in training category always match

Evaluation run statistics

1087 questions were judged

score	explanation	
4	fully answers the question	
Excellent		
3 Good	partially answers the question	
2 Fair	marginally useful information	
1 Bad	contains no useful information for the question	
-2	the answer is unreadable	

Scores



- avg-score(0-3) average score over all queries
- succ@i+ fraction of questions with i+ score
- prec@i+ fraction of answers with i+ score

Majority of answers came from Yahoo! Answers



For some categories web search was more useful



Number of answers per each data source

Many other CQA website domains



Quality of answers from Y!A is better

Normalized histogram of scores for answer source types



Examples

Similar questions

Home & Garden > Cleaning & Laundry Next >						
	I'm addicted to smelling liquid and powder detergent. Is this bad? Please help!?					
	Ok, so I'm only 14 and not pregnant or anything. (I've searched craving the smell Not meant to offend anyone!) But I love the s smell of febreze, Lysol, and really every kind of handwashing s	Health >	Other - Health Next >			
			I'm addicted to smelling laundry detergentis this bad?			
	☆ Follow 📧 1 answer		I don't eat it or anythingI just like to smell it. It's the powder kind. I think it smells really good. And I'm always happy to do laundry because I get to smell the detergent.			
			☆ Follow 📧 1 answer			
		Answer	s			
			Pest Answer: I don't see a problem with laundry detergent, it could be something much worse but to break yourself I would buy the liquid or buy the kind with no smell. I don't know any long term affects of smelling detergent but I would want to know how to stop.			
			Source(s): retired paramedic			
			Medicine Woman · 6 years ago			
			I I Comment			

Non-similar questions



Non-similar questions



Not-useful answer



Answer from the web



Is it okay to feed my Hamster cabbage?

I've tried feeding my hamster carrots, cabbage, and cucumber, but the only one he likes is cabbage. He doesn't just "like" it, he loves it. I rip tiny pieces but is it okay to fee... 6 Answers • Rodents

Hamsters? Need information! Help!?

My child wants a hamster. What care do they need? Are they good pets for children? Any details, what they require? Please help. Thx What about Guinea pigs? Are those better? 8 Answers • Rodents

Conclusions

- answers to previously posted similar questions can be effectively reused to answer new questions
- query generation strategies for CQA and web search are important as LiveQA questions are long
- term matches-based features are the most useful in our model. It will most likely benefit from "better" text similarity features: translation models, n-grams, tree kernels, etc.4
- there is a huge room for improvement: only ~20% of questions were answered fully or partially

Thank you! Questions?